

## TROUBLESHOOTING

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#### If your heater fails to operate:

- Make sure the electrical outlet or circuit breaker is working.
- Check for obstructions. If you find an obstruction turn the heater OFF, and follow the Reset Instructions in the manual. Carefully remove the obstruction.
- The thermostat might be set too low. Turn the thermostat knob clockwise until the heater restarts.

Please DO NOT attempt to open or repair the heater. Please see the Warranty for Service Instructions

## WARRANTY INFORMATION

### SERVICE INSTRUCTIONS

1. Do NOT attempt to repair or adjust any electrical or mechanical functions on this unit. Doing so will void the Warranty.
2. If you have any questions regarding this unit's operation or believe any repair is necessary, please write to our Consumer Service Department.
3. If you need to exchange the unit, please return it in its original carton, with a sales receipt, to the store where you purchased it. If you are returning the unit more than 30 days after the date of purchase, please see the enclosed Warranty.
4. If you have any other questions or comments, see our correspondence below or visit our website at [www.holmesproducts.com](http://www.holmesproducts.com).

HOLMES  
CONSUMER SERVICE DEPARTMENT  
32B SPUR DRIVE  
EL PASO, TX 79906

For your own records, staple or attach your sales receipt to this manual. Also, please take a moment to write the store name/location and date purchase below.

STORE NAME:

LOCATION:

DATE PURCHASED:

(STAPLE RECEIPT HERE)

### THREE (3) YEAR LIMITED WARRANTY

#### SAVE THIS WARRANTY INFORMATION

- A. The quality controls used in the manufacture of this product are to ensure your satisfaction.
- B. This Warranty applies only to the original purchaser of this product.
- C. This Warranty applies ONLY to repair or replacement of any supplied or manufactured parts of this product that, upon inspection by The Holmes Group, Inc., authorized personnel, proves to have failed in normal use due to defects in material or workmanship. The Holmes Group will determine whether to repair or replace the unit. This Warranty does not apply to installation expenses.
- D. Operating this unit under conditions other than those recommended or at voltages other than the voltage indicated on the unit, or attempting to service or modify the unit, will render this WARRANTY VOID.
- E. **Unless otherwise proscribed by law, The Holmes Group shall not be liable for any personal injury, property or any incidental or consequential damages of any kind (including water damage). SOME STATES DO NOT ALLOW THE EXCLUSION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.**
- F. All parts of this product are guaranteed for a period of 3 years as follows:
1. Within the first 30 days from date of purchase, the store from which you purchased your product should replace this product if it is defective in material or workmanship (provided the store has in-stock replacement.)
  2. Within the first thirty-six months from date of purchase, subject to the conditions in paragraph H, The Holmes Group will repair or replace the product if it is defective in material or workmanship providing it is returned to The Holmes Group, freight prepaid, with PROOF OF PURCHASE date, together with \$10.00 for return shipping and handling charges.
- G. If you have any problem with this product, please write our Consumer Service Dept.
- H. **IMPORTANT RETURN INSTRUCTIONS** Your warranty depends on your following these instructions if you are returning the unit more than 30 days after the date of purchase:
1. Carefully pack the item in its original carton or other suitable box to avoid damage in shipping.
  2. Before packing your unit for return: be sure to enclose:
    - a) your name, full address with zip code and telephone number,
    - b) a dated sales receipt or PROOF OF PURCHASE,
    - c) your \$10.00 check for return shipping and handling, and
    - d) the model number of the unit and the problem you are having. (Enclose in an envelope and tape directly to the unit before the box is sealed.)
  3. The Holmes Group recommends you ship the package UPS ground service for tracking purposes.
  4. All shipping charges must be prepaid by you (as noted in paragraph F).
  5. Mark the outside of your package:

HOLMES  
THE HOLMES GROUP, INC.  
CONSUMER RETURNS  
32B SPUR DRIVE  
EL PASO, TX 79906  
SHIPPING AND HANDLING CHARGES: \$10.00

This Warranty gives you specific legal rights, and you may have other rights, which vary from state to state. The provisions of this Warranty are in addition to, and not a modification of, or subtraction from, the statutory warranties and other rights and remedies contained in any applicable legislation. To the extent that any provision of this Warranty is inconsistent with any applicable law, such provision shall be deemed voided or amended, as necessary, to comply with such law.

428-1375

JOB#HH3800.04.U.OM1

HH380004EM1

Printed in China

# Holmes®

## Ultra Lightweight Convection Heater

HH3800

Owner's Guide



PLEASE READ AND SAVE THESE IMPORTANT INSTRUCTIONS

## PLEASE READ AND SAVE THESE IMPORTANT SAFETY INSTRUCTIONS

When using electrical appliances, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons, including the following:

1. Read all instructions before using the appliance.
2. To avoid fire or shock hazard, plug the appliance directly into a 120V AC electrical outlet.
3. The heater is hot when in use. To avoid burns, DO NOT let bare skin touch hot surfaces. If provided, use handles when moving this heater. Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, and curtains at least 3 ft (0.9 m) from the front of the heater and keep them away from the sides and rear.
4. DO NOT run cord under carpeting. DO NOT cover cord with throw rugs, runners, or the like. Arrange cord away from traffic area and where it will not be tripped over.
5. This heater is not intended for use in bathrooms, laundry areas and similar indoor location. NEVER locate heater where it may fall into a bathtub or other water container.
6. Extreme caution is necessary when any heater is used by, or near children or invalids, and whenever the heater is left operating and unattended.
7. Always unplug the heater when not in use.
8. When unplugging, be sure to pull by the plug and not the cord.
9. DO NOT insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the heater.
10. DO NOT operate heater with a damaged cord or plug, or after the heater malfunctions, has been dropped or damaged in any manner. Return appliance to manufacturer for examination, electrical or mechanical adjustment, or repair.
11. A heater has hot and arcing or sparking parts inside. DO NOT use it in areas where gasoline, paint, or flammable liquids are used or stored.

12. Use appliance only for intended household use as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock, or injury to persons. The use of attachments not recommended or sold by The Holmes Group may cause hazards.
13. DO NOT use outdoors.
14. To prevent a possible fire, DO NOT block air intakes or exhaust in any manner. DO NOT use on soft surfaces, like a bed, where openings may become blocked.
15. To disconnect heater, turn controls to OFF, then remove plug from outlet.
16. Avoid the use of an extension cord because the extension cord may overheat and cause a risk of fire. However, if you have to use an extension cord, the cord shall be No. 14 AWG minimum size and rated not less than 1875 watts.
17. If the heater will not operate, see specific instructions on Auto Safety Shut-off.
18. DO NOT attempt to repair or adjust any electrical or mechanical functions on this unit. Doing so will void your warranty. The inside of the unit contains no user serviceable parts. All servicing should be performed by qualified personnel only.
19. Discontinue use if plug or outlet is hot. It is recommended that the outlet be replaced if plug or outlet is hot to touch.

## PLEASE READ AND SAVE THESE IMPORTANT SAFETY INSTRUCTIONS

### TECHNICAL SPECIFICATIONS

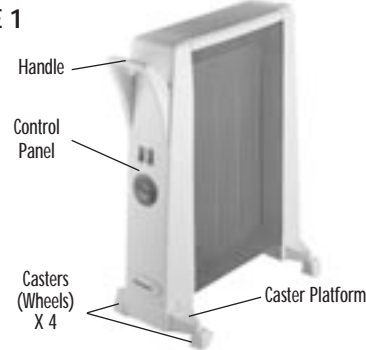
- Wattage: 1500 W (+5% –15%)
- Working voltage: 120v AC/60Hz

### AUTO SAFETY SHUT-OFF WITH INSTANT TIP OVER PROTECTION

When the unit is accidentally knocked over it will temporarily shut off. Return unit to upright position. This heater is equipped with a patented, technologically-advanced, safety system that requires the user to reset the heater if there is a potential overheat

## FEATURES - OPERATIONS

FIGURE 1



situation. When a potential overheat temperature is reached, the system will automatically shut the heater off. It can only resume operation when the user resets the unit. For specific reset instructions please refer to the unit.

### To Reset the Heater

If the unit shuts down:

1. Unplug unit.
2. Wait 10 minutes for unit to cool down.
3. Plug in and operate normally.

### Tip Over Shut-Off

When the unit is accidentally knocked over, it will instantly shut off. To reset simply place in an upright position and operate normally.

### PRE-OPERATING INSTRUCTION

#### Wheel Assembly

Tools required for assembly: Phillips head screwdriver, or slotted screwdriver.

Carefully unpack your Holmes® heater from the box. It is recommended to save the box for off-season storage. You will find the following pieces:

1. Four casters (wheels)
2. Four shorter screws (for wheels)
3. Two longer screws (for caster platform)
4. Two caster wheel platforms
5. Carry handle

**WARNING: DO NOT ATTEMPT TO OPERATE THE HEATER WITHOUT THE WHEELS IN PLACE**

### ASSEMBLY INSTRUCTIONS

1. Make sure the unit is unplugged. Carefully turn the unit over so the caster platforms can be attached
2. Slide the casters platform into the bottom plastic end cap; following the grooves (see Figure 2)
3. Using a slotted or Phillips head screwdriver, attach the two caster platforms to the unit; (Using the 2 longest screws) (see Figure 3)
4. Attach the rolling casters to the platforms. Do this 4 times using the remaining four shorter screws until the casters are on (see Figure 4)
5. Return unit to the upright position; however you are not done yet!
6. Attach the carry handle on to the unit by inserting into the slot (up and in) and then lock into place. (see Figures 5 and 6)

FIGURE 2

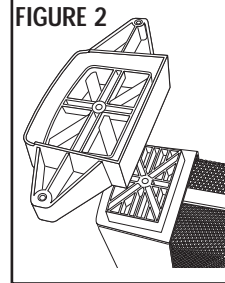


FIGURE 3

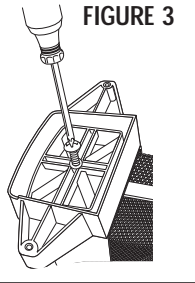


FIGURE 4

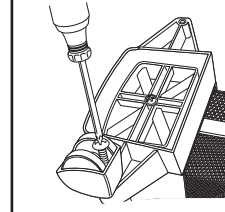


FIGURE 5

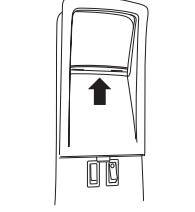
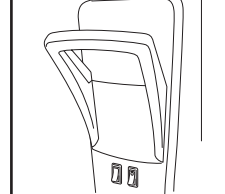


FIGURE 6



## FEATURES - OPERATIONS

### OPERATING INSTRUCTIONS

1. Make sure the mode knob is in the OFF position.
2. Plug in the unit.
3. Turn the THERMOSTAT knob to the highest setting.
4. Turn the MODE control knob to the desired heat setting. (LO or HI).

**TIP:** The Power light will remain lit while the heater is in operation.

### THERMOSTAT INSTRUCTIONS

This function allows you to set the heater to your desired comfort level. The heater will maintain your desired room temperature.

1. Set the THERMOSTAT knob to the highest setting, clockwise as far as it will turn.
2. When the desired temperature level is reached, lower the thermostat setting, by turning the THERMOSTAT knob counter-clockwise until it clicks. The heater will stop operating.
3. The thermostat will now automatically maintain the pre-set temperature level by turning the heater on and off. The thermostat is now set.

**TIP:** It is normal for the heater to cycle on and off as it maintains the preset temperature. To prevent the unit from cycling, raise the thermostat setting.

### CLEANING/MAINTENANCE

#### During Season Care:

1. Always unplug the heater before cleaning.
2. Clean the unit with a soft cloth moistened with a mild soap solution.
3. NEVER use abrasive or flammable solvents to clean the unit.
4. After cleaning, be sure to completely dry the unit with a cloth or towel.

#### After Season Care:

1. Store heater in a cool, dry location.
2. The manufacturer recommends that you store the unit in its original carton.

FIGURE 7

